"Sound Statistics for Sustainable Development through Collaboration and Coordination"

National Statistical System for Anguilla



GOVERNMENT OF ANGUILLA

Ministry of Finance, Economic Development Investment, Commerce and Tourism

Anguilla Statistics Department

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Abbreviations

Below is a list of all the abbreviations used within this document in order of their first appearance.

ASD Anguilla Statistics Department

ETR Education, Training and Research

MOE Ministry of Education

MOHSD Ministry of Health and Social Development

HE Her Excellency

OECD Organisation of Economic Cooperation and Development

OECS Organisation of Eastern Caribbean States

CARICOM Caribbean Community

ECCB Eastern Caribbean Central Bank

UWI University of the West Indies

UNICEF United Nations Children's Fund

CDB Caribbean Development Bank

EU European Union

PAHO Pan American Health Organisation

UNESCO United Nations Education Scientific and Cultural Organisation

UIS UNESCO Institute of Statistics

UN United Nations

ISCED International Standard Classification of Education (ISCED)

SNA System of National Accounts

ISIC International Standard Industrial Classification

COFOG Classifications of the Functions of Government

ISCO International Standard Classification of Occupation

Chief Minister's Message

Sustainability through Collaboration - A National Statistical System

Theme: "Working Together to Improve Statistics in the 21st Century and Beyond" "Sustainability through Collaboration"

It has become apparent to me that the need for collective effort in both thought and deed is being increasingly recognised as a gateway to success. I would say that such a theme embodies the important role that statistics play in our personal and collective lives and as a nation, we cannot move forward in a truly informed manner without the benefit of reliable statistics.



Sustainability can only be achieved when each and every one of us plays his or her role in all of the development options that are open to Anguilla. Let me put it this way. If we want to advance in the 21st century as a nation, then accurate statistical data is a must.

In our sub-region of the OECS, the consensus is that much work needs to be done in order to upgrade the processes of statistics collection and analysis. However, Anguilla is recognised as one of the jurisdictions that has made steady progress and it is our duty as a government and a people to ensure that that progress continues. That progress must continue because statistics as an element of research and analysis very often provides the most reliable building blocks on which far reaching decisions can be made. Strides have been made in the right direction but there is still plenty room for improvement and we must work together to achieve that goal. I will add that once that goal is achieved, the challenge will always be to maintain the high standards attained.

The Anguilla Statistics Department (ASD) cannot do it alone. In fact the very nature of the process of statistics collection needs collaboration. In order for there to be meaningful collaboration, all of us must embrace the objectives of the Anguilla Statistics Department so that collaboration becomes natural and is not viewed as something that is being forced on us.

We must be enthusiastic about being part of the process of nation building by working together. We must realise that unity is strength and not an over-used phrase. We must realise that through

working together and collaboration, we can be optimistic about the future because we have a common goal.

Let us secure our future by Working Together to Improve Statistics in the 21st Century and Beyond" - "Sustainability through Collaboration".

STATISTICS: THEY MAKE YOUR POINT STRONGER

The Hon. Hubert B. Hughes

Chief Minister

November 2012

Council pledged its support for the development of the project and its implementation as it comes to fruition. (November 2012)

Anguilla's Statistics Department (ASD)

In 2001 when the Statistics Unit in the Ministry of Finance was transitioned to a separate Department, a strategic plan was developed for the period 2005 – 2009. During that period the area of statistics in Anguilla evolved considerably across the various Ministries and Departments.

The *Anguilla Statistics Department* is tasked with the mandate, as set out in Section 2 of the *Statistics Act 2000*:

- a. to collect, compile, analyse, abstract and publish statistical information relative to the commercial, industrial, social, economic and general activities and conditions of the people who are the inhabitants of Anguilla;
- to collaborate with all other departments of Government and with local authorities in the collection, computation and publication of statistical records of administration;
- service that is responsible for the production of official statistics.

 The Statistics Act can be found at: unstats.un.org or www.gov.ai/statistics

ASD: - A Department within the

Government of Anguilla public

For more information on the ASD visit: www.gov.ai/statistics

- c. to take any census in Anguilla; and
- d. generally to organize a coordinated scheme of social and economic statistics and intelligence pertaining to Anguilla.

Over the years the Anguilla Statistics Department (ASD) has continued to improve its social and economic programmes in the area of social and economic statistics and despite limited resources serious consideration must continue to be given to component 'd' of the mandate.



Effective policies, programmes and projects with measurable impacts are not possible without some form of statistics. The challenge is to ensure that we have accurate, reliable, relevant, timely and readily available statistics and that we use them to inform all dimensions of our work. In order to achieve this there must be a centralized and coordinated system for data collection, compilation, analysis and dissemination.

The Anguilla Department of Statistics is uniquely qualified to lead in this regard. Our future development is dependent on our ability to develop and implement policies and programmes based on sound statistics which include mechanisms for monitoring and evaluation.

Dr. Bonnie Richardson-Lake alth and Social Development

Permanent Secretary – Health and Social Development Ministry of Social Development August 2014



The National Statistical System of Anguilla

A National Statistical System (NSS) as defined by Pali Lehohla, Chief Statistician South Africa is a system that has a coherent body of data. He further notes that, "it consists of users, producers and suppliers of data and information. It aims to ensure continuous coordination and cooperation among producers and users of official statistics in order to advance standardisation, quality, consistency, comparability and use of evidence as the basis for policy choices and decision making and avoid unnecessary and costly duplication".

A NSS is a coordinated system of organisations, units and persons within a country that jointly seek to either collect, compile, analyse, abstract and disseminate official statistics depending on their role within the system. A diverse cross-section of stakeholders are responsible for various aspects of the data production process as shown in Figure 1.



Figure 1 - Data Production Process

The evolution and development of the ASD's statistics programmes has been managed to a certain extent. A greater need now exists however, for future development and management of statistics for Anguilla to adopt a more focused and strategic approach to secure quality statistics to ensure, "Sound Statistics for Sustainable Development".

Anguilla currently has in theory, a centralised model of a statistical system, with the ASD being responsible for ensuring that data produced is of good quality and publicly available.

The responsibility within Government; its Ministries and Departments in partnership with stakeholders of the system is to identify which statistics are needed to be produced and also assist in the collection of the raw information to produce them.

As the use of statistics on Anguilla increases, there is a greater need to establish priorities and to develop work plans jointly with Departments and Ministries.

With the ASD acting as the coordinator of statistics produced within Government, focal points within the Ministries and Departments will assist through the identification of statistical user needs and promoting the use of statistics.

The 'original' NSS comprises of data producers, users and suppliers of data or information, as shown in Figure 2. However, recently the view has been expressed that research and training institutions should be included as part of the NSS.

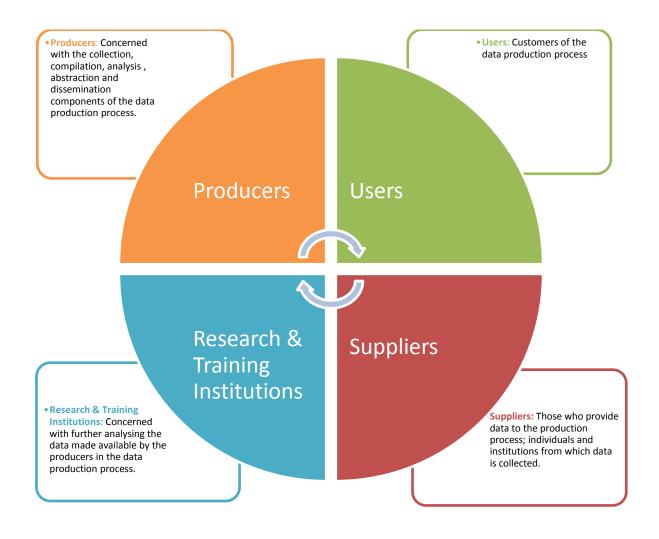


Figure 2 - Components of a National Statistical System

Who uses data? Customers of the data production process are defined as users. They request and use products of the data production process – statistics. They are important members of the NSS as without their requests for and use of data, the production of data would be pointless as data in an ideal NSS should be demand driven. In the context of Anguilla users are varied but include:

- Government; its Ministries, Departments and Agencies (MDAs): policy and decision makers,
- Businesses; Private Sector Organisations, Non-Governmental Organisations
- Academia, Researchers & Analysts
- Donor Agencies, International Organisations and Other agencies;
- Media and The General Public

Who supplies data? Individuals and institutions from which data is collected and who provide to the production process are considered suppliers. They cooperate with the data collecting agency to supply data as requested; these include:

- Households
- Individuals
- Establishments: Public and Private Sector
- Non-Governmental Organisations,

Who produces data? Those concerned with the collection, compilation, analysis, abstraction and dissemination components of the data production process are considered the producers of official statistics. Many agencies within Anguilla produce data as outlined in their individual mandate. However, it is the responsibility of the ASD to generally organise a coordinated scheme of social and economic statistics and this requires them ensuring that best practices; classifications, definitions etc. are adhered to throughout the system and assisting MDAs in the production of quality data. In addition, it seeks to ensure that there is an orderly flow of data through the system to ensure consistency and comparability of official statistics for Anguilla. The major data producers include:

- Government; its Ministries, Departments and Agencies (MDAs)
- Eastern Caribbean Central Bank (ECCB)

Who conducts research and trains? These institutions and or individuals are concerned with developing in individuals the skill of data analysis and further analysing the data made available by the producers in the data production process. In Anguilla these include:

- All Public and Private Schools
- UWI Extra Mural Centre
- Anguilla Community College
- Comprehensive Learning Centre
- Eastern Caribbean Central Bank
- Organisation of Eastern Caribbean States (OECS)
- Private Individuals

An NSS aims to ensure continuous co-ordination and co-operation among suppliers, producers and users of official statistics in order to advance standardisation, quality, consistency, comparability and use of evidence as the basis for policy choices and decision making, and to avoid unnecessary and costly duplication.



Reliable statistics define the reality of our society. As a public health practitioner who uses, produces and supplies health statistics I can't overemphasise the importance of access to and familiarity with data. It is the only way to provide adequate resources to our populace. Data is power! Anguilla's National Statistical System is one of the most essential components to future national growth. It is as essential as our people, sand and sun. The Anguilla Statistics Department has been working diligently to strengthen the coordination of the National Statistical System and should be commended. As a patriotic Anguillan I implore us all to continue to support the Anguilla Statistics Department as they work to support our development.

Mrs. Maeza Demis-Adams
Director
National AIDS Programme
Ministry of Health - Anguilla

The Stakeholders of Anguilla NSS

Official statistics is the term given to quantitative or qualitative information concerning an occurrence about/within a population. The term 'Official' gives the term 'Statistics' a level of authority. The Organisation for Economic Co-operation and Development (OECD) defines official

statistics as statistics disseminated by the NSS, excepting those that are explicitly stated not to be official. The UN Fundamental Principles of Official Statistics describes Official Statistics as providing an indispensable element in the information system of a democratic society, serving the Government, the economy and the public with data about the economic, demographic, social and environmental situation.

It is therefore important to note that statistics labeled official are assumed to come with inherent quality standards for the statistical production processes and output. Readers and/or users must be aware of what makes data official and in what way it should be used.

OECD: - The Organisation for Economic Co-operation and Development (OECD) celebrated its 50th anniversary in 1998, but its roots go back to the rubble of Europe after World War II. Determined to avoid the mistakes of their predecessors in the wake of World War I, European leaders realised that the best way to ensure lasting peace was to encourage co-operation and reconstruction, rather than punish the defeated.

A country's ability to produce and manage its official statistics is highly dependent on the cooperation and collaboration of the stakeholders of the NSS. The NSS is centrally coordinated by the ASD as shown in Figure 3.



One of the key drivers within the education management and monitoring process is the need for an evidence based data driven approach towards decision making. This speaks to the collection and use of quality data and statistics on all aspects of the education sector to support informed decision making. However, the education sector does not exist in a vacuum. Of note are the many and varied facets of education which span across many other sectors, both private and public. This is in fact also true of so many other sectors. There obviously is a need for a coordinated approach to the collection, compilation, analysis, abstraction and dissemination of data. This will greatly reduce duplication of effort and use of resources, and eliminate to a large extend error resulting from the use of estimations when data is not readily available. A coordinated approach to the collection and use of data will also result in the merging of users, producers and suppliers of data and the sharing of a rich pool of resources that will result.

Mrs. Dawn P. Reid Education Services Planner Ministry of Education - Anguilla

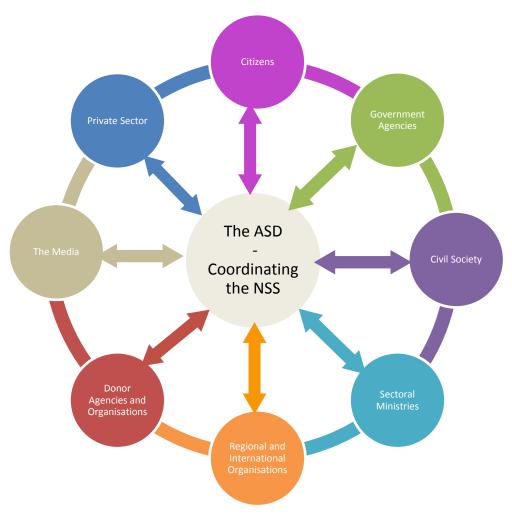


Figure 3 - Stakeholders in the National Statistical System

The ASD is responsible for ensuring that Anguilla produces high quality official statistics which are acceptable nationally, regionally and internationally through:

- coordinating and developing an integrated scheme of statistics in Anguilla,
- exposing Ministries, Departments and Agencies (MDAs) to the international classifications, standards, frameworks, management of data and best practices, and assisting them with their use and implementation,
- promoting statistics as a strategic resource for supporting evidence based policy/decision making.

Official Statistics seek to promote good governance, accountability, integrity and impartiality of the NSS as citizens of a country are entitled to public information as long as the confidentiality rules are not infringed.

The UN Fundamental Principles of Official Statistics stress that:

- The laws, regulations and measures under which the statistical systems operate are to be made public.
- The statistical agencies need to decide according to strictly professional considerations, including scientific principles and professional ethics, on the methods and procedures for the collection, processing, storage and presentation of statistical data.
- Individual data collected by statistical agencies for statistical compilation, whether they refer to natural or legal persons, are to be strictly confidential and used exclusively for statistical purposes.

A well-coordinated, robust, established and efficient NSS exists to provide official data to assist in the

UN Fundamental Principles of
Official Statistics: - A set of
principles governing official
statistics. They were introduced at
the end of the 1980s. These
principles set out guidelines to which
statisticians should adhere to
maintain professional and scientific
standards during the course of their
duties.

For more information on these principles visit: <u>unstats.un.org</u>

developmental initiatives of a country. The provision and continuous update of good statistics assist policy makers, technical persons as well as the general public in monitoring and evaluating the progress of implementation of projects, programme and policies designed for the advancement of a nation.



Decisions are only as good as the information used to make those decisions. Information in turn is only valuable if it is accurate, relevant and timely. Decision makers should be assured that these qualities exist in data presented to them to facilitate decision making. The Anguilla Statistics Department works diligently to meet its mandate and deliver quality data. A National Statistical System (NSS), if designed properly will assist the process of decision making through the production of quality data. Pali Lehohla, Chief Statistician of South Africa, supports the view that a NSS ensures continuous coordination and cooperation among users, producers and suppliers of data in order to secure quality, consistency, comparability and use of evidence as the basis for policy decisions which manifest strategic planning.

When social needs, deteriorating physical infrastructure and scarce resources confront a Government, how does the Government respond? How will the scarce resources that are available be allocated? Will the Government respond by engaging in deliberate analysis, resulting in the formulation of evidence based policies? A NSS, coordinated by the Anguilla Statistics Department, will through the production of quality data, assist a Government in communicating and justifying policy choices, which might not immediately appeal to some factions of the populace.

Hon. Stanley Reid
Deputy Governor – Anguilla
August 2014



Measuring and Monitoring Government's Activities

In support of the Post-2015 Developmental Agenda as outlined by the UN National Assembly and in the midst of the data revolution coupled with the emergence of 'big data' phenomenon, emphasis on the need for increased data analysis, both baseline and continuous time series data, has increased. Such data would be required to assist in the monitoring of benchmarks and targets and evaluating their developmental impact both social and economic, on a society.

It is therefore necessary that in order to measure the targets and developmental impact(s), high quality and reliable data is required. With such credible data, evaluation of programmes, prioritisation of funding and good governance can be accomplished.

Public assessment of government activities, outside of those considered national security, should be possible. Such assessments would only be possible if data and information is available to all citizens. If such is to be conducted there is a need for quality statistics to emanate from government, which meet the quality dimensions and which are accompanied with the relevant metadata.

A working coordinated National Statistical System (NSS) would assist in ensuring quality official statistics are released from Government for use by all citizens. Official statistics is the vehicle by which such information can be found. These statistics are produced and disseminated by an 'independent', official national statistical agency tasked with such a mandate – The Anguilla Statistics Department.

Official Statistics are data that should be used in the support of policy making, programming design and evidence based decision making as well as to assist in the allocation of scarce resources. They allow for the monitoring of national progress and aid in the pursuit of governance as it allows for more transparency and accountability.

Currently, the central Government of Anguilla is comprised of five (5) 'ministries' made up of between three (3) to nine (9) departments. In order to monitor performance of Government each

department's performance must be measured, analysed and evaluated within the parameters of available resources and operational frameworks.

Performance evaluation should be based on process, use of available resources, outputs, outcomes and impact. For such to occur the general public must be aware of the possible indicators for each department as they relate to the overall ministry objective.

The Figures below 4 – 8, seek to provide possible indicators for each department within government as an example of what may be reviewed to get an idea of departmental and overall governmental performance.

Public Administration

To provide leadership and policy direction for the development and allocation of human resources for the public service of Anguilla.

To ensure the smooth operations of government ministries and departments through timely and equitable personnel resolutions of issues.

House of Assembly

To provide support to the members of the House of Assembly for their activities, both individually and the performance of their roles as representatives of the people of Anguilla.

Department of Disaster Management

To protect Anguilla and its citizens by reducing and where possible avoiding, the loss of life, damage and suffering caused by disaster events.

HE Governor's Office

2014 Mission

Statement

To work in partnership

with the GOA and the

Government,

promote the security,

prosperity and good

governance of Anguilla.

Royal Anguilla Police Force

To uphold law and order fairly and firmly, while providing quality service and respecting the rights of all those who serve.

Judicial Department

To provide a court of law, equity and admiralty for the better administration of the laws of Anguilla.

Attorney General's Chambers

To provide the Government of Anguilla and its departments with high quality legal services, have superintendence of all matters connected with the administration of justice in Anguilla that are not within the jurisdiction of the Judicial Branch, and to propose policy and programme initiatives with a view to ensuring that Anguilla is a fair, just and law abiding society with an accessible, equitable, efficient and effective system of justice.

- No. of Departmental/Ministry performance evaluation submitted on time.
- Total number of job bulletins posted.
- •Total number of sick leave hours used in the Public Service in a specific year.
- Percentage employee turnover for established employees.
- No. of employees:
 - $\circ \ Established$
 - o Temporary
 - o Casual
- Preparation of members papers within 2 days of notice of meeting of the House of Assembly.
- Circulation of papers 7 working days prior to scheduled meeting of the House of Assembly.
- No. of community workshops held
- No. of presentations/talks made to schools during a school year.
- Number of Inspections conducted.
- Actual number of criminal code incidents occurring in a year and cleared in that year.
- Total no of police records requests received and provided within 2 days of the request.
- No. of complaints received against the police.
- No. of warrants issued in a particular year
- No. of warrants collected that relate to that particular year.
- No. of birth certificates issued within 5 hours of the request.
- No. of marriage certificates issued within 2 days of the request..
- No. of Departments requesting legal assistance within a year.
- No. of those Departments receiving legal assistance requested within the year under examination.
- No of Departments receiving an initial response regarding their request within 5 working days of the request.
- No. of cases advanced on behalf of government
- No. of cases resolved in government's favour.
- To prepare documentation following receipt of valid instructions within 3 days.

Figure 4 - H.E. the Governor's Office

Dept. of

Ministry of Home Affairs,

Lands and Physical

Planning

2014 Mission Statement

safeguarding of the identity and status of the citizens and

residents of Anguilla and the

regulation and administration

Labour, Immigration, Lands,

Agriculture, Fisheries and

Environment and Information and Broadcasting so as to

ensure security, promote

development and fulfill our

regional and international

the Departments of

efficient

Planning,

Resources.

ensure the

determination

Physical

Marine

obligations.

To

Immigration Department
To ensure that the movement of people into and out of Anguilla contributes to the national, social and economic interests of Anguilla.

Dept. of Information and Broadcasting

To develop and provide a national broadcasting system that benefits all members of Anguilla's society.

Department of Agriculture

To facilitate and optimise agricultural production in Anguilla thus increasing local production annually by 10%

Department of Fisheries and Marine Resources

To undertake policies and programmes in support of Anguilla's economic, ecological and scientific interests in the oceans surrounding Anguilla and its inland waters and to provide for the conservation, development and sustained economic development of fisheries resources for those who derive their livelihood or benefit from these resources.

Labour Department

To develop policies and legislation that respond to the emerging needs of workers and employers within Anguilla; to assist in resolving disputes between workers and the employer; and improve cooperation on labour issues in order to recognise the changing nature of the workplace.

Department of Lands and Surveys

To develop, provide and maintain a national registration database of land and property holdings including: land surveys; registration and transfer of land, and property valuations through the maintenance of accurate records and prompt updating.

Department of Physical Planning

To ensure the orderly and sustainable development of Anguilla's natural resources and infrastructure, while minimizing social and environmental costs and enhancing economic development.

Department of Environment

To implement and establish a holistic and participatory system of sustainable environmental management, including the conservation of biodiversity, so as to improve the quality of life in Anguilla.

- No. of passengers processed at the port of entry in under 2 minutes.
- No. of belonger status application received in a particular year and processed in that year.
- No. of local radio programmes aired.
- Cost per production hour of local programmes
- ${ullet}$ % of output hours (broadcast) by genre
- No. of farmers provided with technical
- No. of tractor requests made and met per month
- No. of seedling (vegetable) sold per month.
- .No. of sea patrols made per month
- No. of fishing vessel licenses issued each month.
- · No. of fish caught by category.
- No. of turtle tagging exercises per year.
- No. of labour complaints resolved within one week of their receipt.
- No. of workplace inspections by industry completed and documented by month.
- No. of organisations monitored and in compliance with the Labour Laws by industry.
- No. of properties registered on the valuation roll
- No. of alien landholding licenses processed within 4 weeks of their receipt.
- No. of land transactions effected and fully registered within 2 days of the
- No. of building applications reviewed within 7 days of their receipt.
- No. of cadastral sections carried out by fieldwork on the land use inventory.
- No. of building applications approved within 7 days of their receipt.
- · No. of sites surveyed
- No. of reports issued within 4 days of the survey.

Figure 5 - Ministry of Home Affairs, Lands and Physical Planning

Treasury Department

To develop and maintain policies and procedures related to the safe and effective management of receipt, transfer, holding, disbursing, reconciling, monitoring and reporting of public money on behalf of the Government of Anguilla, including the timely production of the Annual Accounts while managing the Treasury Department's resources effectively and provide a high level of quality service to our customers.

HM Customs

To provide port of entry services and administer legislation governing the import and export of goods.

Commercial Registry

To aggressively promote Anguilla as an industry leader in the provision of 24hour on-line company registration and related services.

Ministry of Economic

Development,

Investment, Commerce and Tourism

2014 Mission Statement

policies and render sound

economic, social and financial

and

responsible administration of

obligations and subscriptions;

special projects; and effective

efficient

financing

appropriate

tο

the

agenda:

financial

corporate

respect

to

develop

with

advice

conditions

Government's

international

responsible

administration.

and

Post Office

To provide a wide range of high quality postal and non-postal/innovative services capable of competing nationally and internationally through modern information technology and sustainable, profitable alliances and partnerships

Department of Internal Audit

To add value to and improve the operations of Government departments, ministries and subsidiaries, by measuring and evaluating the efficiency and effectiveness of managerial and financial controls, risk management, asset management and governance processes.

Anguilla Statistics Department

To provide statistical information and analyses on the economic and social structure and functioning of Anguilla's society as a basis for the development, operation and evaluation of public policies and programmes and for the general public at large.

Department of Inland Revenue

To collect revenues and administer the tax laws of the Government of Anguilla.

- No. of audited financial reports completed within two years of the year.
- No. of bank reconciliation completed 2 months after the end of the period.
- No. of payments in arrears of 30 days.
- No. of public accounts in overdraft.
- No. of subscriptions paid within 30 days of their due date.
- No. of containers processed within 2 days of their arrival.
- No. of containers inspected within 2hrs of the requests.
- No. of incorrect duty tariffs attached to goods.
- No. of new patents registered.
- No. of new online business registrations
- No. of new company registrations completed within 24 hrs of its initiation
- No. of mail items received in a month and delivered within 5 days of their receipt.
- No. of new home shopping accounts opened by month.
- No. of home shopping accounts closed by month.
- No. of inspections conducted in quarter by Ministry
- No. of risk assessments conducted and comprehensively analysed within the quarter after their conduct.
- No. of risk assessment recommendations implemented within a year of them being made.
- No. of electronic statistical publications
- No. of data requests by domain received in a quarter.
- No. of data requests received in a quarter and filled in that quarter.
- No. of data requests not filled due to unavailability of data series.
- No. of tax audits started and completed within the quarter, by sector.
- No. of tax inspections started and completed with the quarter, by sector.
- No. of taxpayers paying assessments within due date.

Figure 6 - Ministry of Economic Development, Investment, Commerce and Tourism

Ministry of Social

Development

2014 Mission Statement

To be the lead agency in the development of social services, including health services, educational services. sports and recreation, health environmental protection, youth and cultural development, correctional services and family and community services, through the provision of policy and strategic direction to improve the quality of life for all persons residing in Anguilla.

Department of Education

To provide leadership and support in development and operations of the education system within Anguilla from kindergarten to 6th Form as well as adult education programmes, to prepare the people of Anguilla for full and meaningful participation in society.

Department of Library Services

To provide guidelines, policies and management for all aspects associated with the provision of library, archives and information services relevant to the recreational, cultural, educational and informational needs of the community

Department of Sports

To improve leadership and development and monitor all matters related to social development.

Department of Youth and Culture

To facilitate the participation of youth in their development and to empower them to play an assertive and constructive role in national development.

To coordinate the management of Anguilla's cultural resources and to develop and market cultural expression as a viable economic sector and as a means of advancing social cohesion and a national identity.

H.M. Prison

To contribute, as part of the criminal justice system and respecting the rule of law, to the protection of society, by providing services related to the supervision, control and sentence administration of offenders.

Department of Social Development

To provide holistic services to the community aimed at improving and sustaining the whole wellbeing of individuals, through the use of a team of highly skilled and motivated staff.

Department of Health Protection

To protect and improve the health and quality of life of the public through the development and implementation of sustainable and affordable health promotion strategies, health protection strategies, preventive services and community health surveillance programme.

Department of Probation

To assist the court by providing offenders, under our supervision, the opportunity to make positive behavioral changes and also to promote and enhance the safety and security of the Anguillan Community.

- % passes with grades 1, 2 and 3 in the CXC CSEC Sciences, Technology, Engineering and Mathematics.
- % of population completing tertiary education.
- % of the 3-5 year olds enrolled in preschool.
- No. of book loans per month by total number of customers.
- No. of information requests.
- Opening hours compared to demand.
- No. of sports programmes conducted in the communities per quarter per community.
- No. of coach training opportunities held each quarter by type of sport
- No. of youth entrepreneurship training sessions held.
- No. of community centres receiving new technical assistance by month.
- Value of festival sponsorship provided (quantification of technical support plus the financial amount).
- No. of new youth trained in leadership.
- No. of prisoners' adjudications completed within 24hrs.
- No. of rehabilitation programmes conducted.
- Number of foster children placed as a proportion of total foster children to be placed in a particular period.
- No. of carers trained.
- Proportion of persons receiving poverty assistance.
- No. of inspections for mosquito breeding sites.
- No. of solid waste complaints received.
- No. of solid waste complaints investigated within 24hrs of their receipt.
- No. of water samples taken and analysed within 5hrs.
- No. of rehabilitation programmes conducted per quarter.
- No. of probationers who comply with their order.
- No. of persons on probation.
- No. of prisoners on parole

Figure 7 - Ministry of Health Social Development

Ministry of Infrastructure, Communications, Utilities & Housing 2014 Mission Statement

To implement, monitor and supervise Government policies related to air, sea and land transportation and Government infrastructure holdings including buildings and roads.

Department of Infrastructure, Communication, Utilities and Housing

To develop, administer and deliver plans to improve and maintain government infrastructure holdings as well as Government buildings, roads and safety initiatives.

Anguilla Fire and Rescue Services

To provide quality firefighting and rescue services to all residents and people operating within the territorial boundaries of Anguilla by ensuring that the recommended standards of performance and confidence levels are maintained.

Department of Information Technology and E-Commerce Services

To provide direction and a range of support and central services to other Government departments including; electronic data processing, information technology, electronic office systems, network and computer security and training.

- No. of strategies implemented by type.
- No. of safety initiatives documented for implementation.
- No. of officers trained during the quarter.
- No. of local training programmes held per quarter.
- No. of school presentations conducted by quarter.
- No. of fire drills conducted each month.
- No. of clients using the self-help system as a proportion of number of requests for assistance.
- No. of hours downtime per month of critical services.
- No. of computer faults reported to DITES

Figure 8 - Ministry of Infrastructure, Communications, Utilities & Housing



Ensuring the National Statistical System Works

All countries need good statistics. Good statistics are required to manage government and provide the society with information about changes in our environment, internally and externally. Statistics help to discover and make clear economic and social issues that affect the development of a country and guide the design and choice of policy, whether social or economic. They also assist in monitoring and evaluating the effectiveness of the delivery of services provided by government.

For the system to work each stakeholder must play their part. As the saying goes, "a chain is as strong as its weakest link", therefore citizens, government agencies, civil society, sectoral ministries, regional and international organisations, donor agencies and organisations, the media and the private sector all must be willing to play their part to ensure a strong system.

Whether it is ensuring through the use of data that government is on course to meet targets, returning data for the calculation of indicators, providing data when requested to do so, providing resources to ensure sustainable systems, we all will assist in ensuring that the system works.

In order to ensure the system would work a strategy would be required. This strategy would assist in creating a coordinated, integrated, efficient and flexible yet sustainable national statistical system. This strategy is known as a National Strategy for the Development of Statistics (NSDS).

An NSDS is an overall national vision for the development of a country's statistical system which will include the national, regional, and international needs; be part of the country development and poverty reduction policy; serve as a framework for international and bilateral assistance; include all parts of the data production units and address the issues related to the analysis and use of data; follow the international standards including quality; and build on all past and existing activities and experiences.

As a country develops, in the absence of an NSDS, the statistical system comes under pressure from growing data requests from national, regional and international users. Responding therefore becomes difficult given the very limited human and financial resources available. This often impacts the quality of the data provided as national statistical offices continue to work on low budgets while still trying to ensure efficiency and productivity. With these constraining conditions, it is important

to have a clear and defined picture of further development within an integrated context, as is usually outlined within a strategic plan.

A NSDS for Anguilla will aid in building a reliable statistical system that produces the data required to design, implement and monitor national development policies and programmes, while simultaneously providing an opportunity for the development of national human capacity and statistical infrastructure.

When called upon to play your part, do so knowing that your actions will contribute to the development of a sustainable system which would ensure that Anguilla has, "Sound Statistics for Sustainable Development".



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